Walkabout Creek Visitor Centre

Concept Master Plan
June 2014

Gateway Visitor Centre Master Planning initiative 2013–14
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EXECUTIVE SUMMARY

The Vision

Master planning for the Walkabout Creek Gateway Visitor Centre is an exciting opportunity being led by the Department of National Parks, Recreation, Sport and Racing (NPRSR) to re-imagine the future potential of this site which is ideally located adjacent to the D'Aguilar National Park and Enoggera Reservoir.

The Walkabout Creek Concept Master Plan project is a priority of the Queensland Government in delivering its commitment to improve access to national parks for sustainable ecotourism and outdoor recreation and support growth of Queensland's tourism industry.

Walkabout Creek is considered to have strong potential for commercially viable outdoor recreation and ecotourism attractions that increases visitation to the site. The vision is: ‘Walkabout Creek is the gateway to nature-based recreation in the D’Aguilar National Park.’

In pursuit of this vision, a series of objectives have been defined to achieve an appropriate balance between performance (visitation and revenue), community, education and conservation. The objectives consider the need for Walkabout Creek:

- To be an iconic and contemporary national parks Visitor Centre providing engaging interpretative experiences;
- To be a ‘gateway’ to the D’Aguilar National Park and other south-east Queensland national parks;
- To be recognised as a centre for outdoor, nature-based, recreation and adventure experiences for the “Bush in Brisbane’s Backyard”;
- To be a destination where site interpretation and environmental education is integrated into all activities and offerings at the site, and also catering for community use, events and functions; and
- To be consistent with the potential market need and the development of a viable governance model that attracts commercial investment opportunities.

The Need for Change

For its unique location only 12 km from Brisbane’s CBD it has low public profile comparative to the potential for such a premium site. Originally built in 1979 and extended to include the wildlife centre and function rooms in 1990, the ageing infrastructure is nearly 35 years old and in need of upgrade to improve visitor appeal and accessibility. Buildings have been added over time, creating a lack of visual coherence to the Centre and a confused sense of identity for visitors.

The Visitor Centre infrastructure and facilities are in need of upgrade to improve visitor appeal and accessibility. NPRSR commissioned a structural/building condition survey and a Building Code of Australia Audit Report of the building which was completed in November 2013. These reflect that major works are required to maintain the existing buildings or invest wisely in a new Centre to fulfil the 2020 vision.

While already a destination for outdoor recreation and education groups with a strong focus on Ranger led interpretation and environmental conservation, Walkabout Creek’s full potential has yet to be realised. Walkabout Creek Visitor Centre has the potential to encourage visitors to have fun and be active on site, showcasing a range of adventurous activities for all ages and abilities.

The Concept Master Plan

The Long View Group consortium and NPRSR led project Steering Committee have developed a master plan concept that creates a unique gateway Visitor Centre for Brisbane’s residents and visitors on Brisbane’s doorstep, which it is hoped will become the jumping off point for further exploration of the D’Aguilar National Park and its range of adventurous activities for all ranges of age and ability.

Research and engagement conducted by the consultant team identified that while Walkabout Creek should continue its role as a Ranger-led operation strongly grounded in national park values, it requires a rethink of its market offer, governance structure and infrastructure redevelopment to realise its vision.

The signature experience for the site includes a commercially operated activity centre which encompasses a zipline line and ropes course, canoe launch and Mountain Bike (MTB) hire aimed at igniting Brisbane’s adventurous spirit. The target audience for the activity centre is the local community of Brisbane and their friends, tourists, corporate events and schools.

Other activities to be provided by NPRSR are a public canoe launch, picnic areas, family activity trails, events lawn, junior mountain bike riding skills park and an integrated nature playscape (delivered after Stages 1 and 2).

There is considerable potential to enhance these activities in and around the dam and into the D’Aguilar National Park including links to walks, mountain bike trails, guided trails and camping.

The Activity Centre is complemented by a proposed new gateway Visitor Centre building that would accommodate an interpretive display space, the Centre operations facilities, function rooms, elevated walkway and waterfront café that would have views of the dam and into the Park. The Visitor Centre would also be adventure friendly and a trailhead for walking and mountain biking trails.

This proposed Master Plan concept has the potential to attract commercial partners and provide multiple new and diverse revenue streams. This would enable the site over time to reduce its reliance on the State and become a valuable and prized community asset that can reinvest in its long term future and deliver good value returns on Government’s investment.

The draft Concept Master Plan for Walkabout Creek was published in December 2013 and was released for community and stakeholder consultation between January and February 2014. There was strong community and stakeholder support for the project and in particular the new Visitor Centre. The retention of wildlife encounters was strongly supported by the community and NPRSR will continue Ranger led wildlife encounters at the Centre, however, the long term viability of captive wildlife exhibits being incorporated into a new Visitor Centre requires thorough costing and feasibility studies. Community consultation has positively influenced and refined the Concept Master Plan.
Opportunities for Walkabout Creek

Opportunities for Walkabout Creek:

- Consolidate Walkabout Creek’s reputation as the gateway to nature-based recreation in Brisbane and significantly increasing visitation to the site and adjacent national park.
- Increase the attractiveness and visitation to this currently underused but valuable community asset.
- Help the community ‘get healthy and get outdoors into nature’ with active adventurous opportunities for all ages.
- Provide an iconic national parks’ gateway Visitor Centre in Brisbane that showcases the natural assets of south east Queensland and Ranger-led environmental education and interpretation.
- Provide people with disability access to all activities on site, wherever possible.
- Deliver fun activities for families to engage together and more to come back for.
- Work with educators to deliver opportunities for outdoor and environmental education.
- Attract resources and commercial partners that generate revenue and deliver on the vision for the site as the home of adventure and outdoor recreation in Brisbane.
- Implement a new governance and business approach that enables the site to reduce its reliance on the taxpayer and reinvest in its long term future.

Delivering the Vision

The Concept Master Plan sets out a vision, objectives and opportunities for the reinvigoration of Walkabout Creek. Implementation will be driven by NPRSR annual business plans, which will identify priorities, timelines, resources and partners, subject to prevailing circumstances. As a live document it is anticipated that the vision, commitment and objectives will remain constant, but the final design and offerings may differ as they will require further refinement based on the outcomes of detailed investigations, planning and approvals.

High level staging has been developed which outlines the key next steps required to address key challenges and realise the vision encapsulated in the Concept Master Plan.

Stage 1 proposals have been identified to fit within existing NPRSR capital budget allocations and would be progressed on release of the Concept Master Plan and the Government’s Directions Papers, taking into consideration the potential for commercial partner offerings. The following is a summary of the Stage 1 proposals:

- **Canoe launch facilities** – to accommodate both public access and commercial operator access;
- **Family Activity Trail and Connection Pathways** – walking, running, bicycle trail linking to existing links into the D’Aguilar National Park;
- **Junior MTB skills park** – high demand in Brisbane and option for families to get kids active, also utilise area under a proposed zipline/high ropes (potential public/private partnership);
- **Picnic facilities** and shady areas for visitors and families to relax and spend time at site;
- **Events lawn** for open space events and functions (potential public/private partnership);
- **Integrated Nature playscape** - a themed playscape (commenced in Stage 1) with views to water, linked to existing cafe and new Family Activity trail;
- **Bus set down and service access** for proposed Activity Centre;
- **Develop tailored curriculum packages** for education groups;
- **Analysis of new governance model** - to achieve a business-focussed approach to management with a view to improving outcomes and return on investment for government; and
- **Early opportunities also include private investment** by an operator in a zipline, ropes course and canoe hire at the Activity Centre.

The Stage 2 longer term vision for the design and construction of the gateway Visitor Centre is subject to future funding decisions.

A dramatic entry to the Visitor Centre is an exciting part of the design. An elevated walkway takes visitors to a point where they can overlook the dam and into the D’Aguilar National Park before leading down via stairs or lift to a larger more contemporary Visitor Centre. The Centre design provides equitable access for all and includes an interpretive display space and improved eating experience overlooking the water, function rooms, Centre operations, a gallery and event venue, a redeveloped car park, adventure friendly space and trailhead. The Regional QPWS headquarters is to be adaptively re-used and upgraded at the Centre.
1. INTRODUCTION

1.1. Background

The Walkabout Creek Concept Master Plan project has arisen in response to the Queensland Government’s priorities to improve access to national parks for sustainable ecotourism and outdoor recreation and plans to grow Queensland’s tourism. As part of the DestinationQ Partnership Agreement, NPRSR is committed to increasing ecotourism opportunities on national parks by introducing a range of enabling policy and legislative measures. The Queensland Ecotourism Plan 2013 – 2020 sets the strategic direction for achieving the 2020 vision of establishing Queensland as a world class ecotourism destination through facilitating the development of new and unique ecotourism experiences and reinvigorating existing ecotourism experiences to attract emerging growth markets.

Walkabout Creek is considered to have strong potential for commercially viable tourism attractions that are in harmony with national park values. This potential has been confirmed through this project in consultation with NPRSR, the Project Steering Committee, Reference Group and other key stakeholders.

Between August 2013 and December 2013 a draft Concept Master Plan for Walkabout Creek was developed based on detailed site and context analysis undertaken by The Long View Group consortium (comprising LAT27, Hierophant, The Possible Group and Inspired by Marketing) and engagement with a project steering committee to assess and refine various options and opportunities for the site. The draft Concept Master Plan was published in December 2013.

The Draft Concept Master Plan was presented to the community for comment over a two month period ending in February 2014. During that period workshops and meetings were held with key stakeholders and the community and a survey was provided to enable feedback on all aspects of the Draft Plan.

1.2. How to Use the Master Plan Documents

This Concept Master Plan report supplements the Draft Concept Master Plan report (December 2013) and should be read in conjunction with it as it provides important background and contextual information behind the strategic direction and intent set out in this document.

Implementation will be driven by NPRSR annual business plans, which will identify priorities, timelines, resources and partners, subject to prevailing circumstances. As a live document it is anticipated that the vision, commitment and objectives will remain constant, but the final design and offerings may differ as they will require further refinement based on the outcomes of detailed investigations, planning and approvals.

This Concept Master Plan report is structured as follows:

- **Chapter 2** - describes the project vision and objectives and key aspects of the master plan delivery.
- **Chapter 3** - details the approach taken during consultation and summarise the key themes raised by the community and key stakeholders from their feedback and provide a considered response and proposed actions to address consultation feedback; and
- **Chapter 4** - presents the Concept Master Plan for Walkabout Creek noting any changes resulting from NPRSR taking on board feedback from the community and a recommended staging roadmap.

1.3. Walkabout Creek

Walkabout Creek Visitor Centre is located approximately 12 km from the centre of Brisbane, adjacent to Enoggera Reservoir and D’Aguilar National Park. The site is currently a reserve for Recreation and Natural Resource Management. The Walkabout Creek Visitor Centre receives approximately 54 000 visitors annually, [90% local/domestic residents and 10% international]. Visitors come to Walkabout Creek for wildlife viewing and education programs, outdoor recreation, events and functions.

Walkabout Creek has a long history of both Ranger-led school environmental education programs including seasonal activity programs and ‘Connect with Nature’ for children and families. Visitors to the small wildlife centre within the Visitor Centre can participate in Ranger talks and spend time in the walk-through aviary; see wallaby, wombat, quoll, amphibian and reptile displays and a freshwater aquarium featuring an underwater platypus viewing pond.

The regional office of the Queensland Parks and Wildlife Service (QPWS) South East Region is based at Walkabout Creek. Over 30 staff, mainly Rangers, work in the surrounding national parks with Walkabout Creek as their base. This office oversees both marine and national parks and forests from Moreton Bay, Greater Brisbane and the Gold Coast to the Scenic Rim.

Other features of Walkabout Creek include:

- A café, conference and function rooms, operated under a commercial lease arrangement;
- A small outdoor amphitheatre;
- A heritage site with two heritage listed houses;
- The trailhead for several short and medium distance walking tracks, mountain biking and horse riding trails within D’Aguilar National Park; and
- Its location adjacent to Enoggera Reservoir.

The Concept Master Plan proposes to address some of the challenges facing Walkabout Creek. For its unique location only 12 km from Brisbane’s CBD it has low public profile for such a premium site. Originally built in 1979, the ageing infrastructure is now nearly 35 years old. The current Visitor and Wildlife Centre were opened in 1990. The Visitor Centre infrastructure and facilities are in need of upgrade to improve visitor appeal and accessibility. Buildings have been added over time, creating a lack of visual coherence to the Centre and a confused sense of identity for visitors. NPRSR commissioned a structural/building condition survey and a Building Code of Australia Audit Report of the building which was completed in November 2013.

The dam to the west side of the site is Enoggera Reservoir and is managed by Seqwater and is currently not utilised by the public. Seqwater recently released a recreation guide for Enoggera Reservoir which allows a
range of designated activities on and around the Reservoir including bushwalking, paddle craft, swimming and picnicking. NPRSR has worked with SEQWater to identify appropriate areas etc. for inclusion in the Concept Master Plan. The adjacent D’Aguilar National Park comprises 36,400 ha of eucalypt forest and rainforest stretching from The Gap to Lake Wivenhoe in the west, and Mount Mee in the north. The park is important for its diversity of environments and plant communities. More than 800 plant species are found in these forests, some of which are rare and threatened. The park also provides a rich and varied habitat for wildlife. No other capital city in Australia enjoys a park this large and this diverse just 12 km from the city centre.

Activities currently permitted in the park include rogaining/orienteering, 4WD and trail bikes, bushwalking, trail running, camping, mountain bike riding (MTB), horse riding, geocaching, picnicking/BBQ and start point for large events.

Figure 1.1 provides an overview of the elements of the Walkabout Creek site and its location adjacent to the Enoggera Reservoir and D’Aguilar National Park.
2. VISION FOR WALKABOUT CREEK

2.1. The Vision

The vision for Walkabout Creek, defined through the master planning process and in consultation with stakeholders, is:

“Walkabout Creek Visitor Centre is the gateway to nature based recreation in the D’Aguilar National Park.”

The Concept Master Plan process seeks to ignite Brisbane’s adventurous spirit and encourage a love for the outdoors and for the environment. The Plan reiterates NPRSR’s objectives for a ‘gateway’ redevelopment of Walkabout Creek that considered the need for it:

- To be an iconic and contemporary national parks Visitor Centre providing engaging interpretative experiences;
- To be a ‘gateway’ to the D’Aguilar National Park and other south-east Queensland national parks;
- To be recognised as a centre for outdoor, nature-based, recreation and adventure experiences for the “Bush in Brisbane’s Backyard”;
- To be a destination where site interpretation and environmental education is integrated into all activities and offerings at the site, and also catering for community use, events and functions; and
- To be consistent with the potential market need and the development of a viable governance model that attracts commercial investment opportunities.

2.2. The Opportunity at Walkabout Creek

Walkabout Creek presents a unique opportunity to provide residents and visitors with outdoor recreation, ecotourism and environmental interpretation only 20 minutes from the Brisbane CBD. While already a destination for outdoor recreation and education groups with a strong focus on Ranger led interpretation and environmental conservation, Walkabout Creek’s full potential has yet to be realised. Walkabout Creek Visitor Centre has the potential to encourage visitors to have fun and be active on site, showcasing a range of adventurous activities for all ages and abilities, and be the jumping off point for further exploration of the D’Aguilar National Park and surrounds.

Key opportunities can be summarised as follows:

- Strengthening the positioning of the site by marketing and reinforcing the brand. Walkabout Creek Visitor Centre can be promoted to priority markets as the gateway to D’Aguilar National Park’s world of adventure, with the promise of the experience ‘leaving you feeling alive, energised and rejuvenated and connected with nature’.
- Improving and increasing the national park infrastructure over time including trails, camping and possibly overnight safari tent opportunities to allow greater access and meet niche market needs (i.e. mountain bikers, horse riders, guided tours, picnicking etc). In the southern section of D’Aguilar National Park there are a number of outdoor activities located adjacent to Walkabout Creek which can be accessed from the site.
- Integration of site interpretation into all activities and all parts of the site (with educational benefits), rather than a fixed, traditional interpretation centre.
- Positioning the brand with a ‘hero’ experience that is, a zipline line/ropes course, offered within an Activity Centre that provides other activities for all ages and abilities.
- Including new activities in addition to the ‘hero’ such as mountain bike learning circuit for kids and beginners, an integrated nature playscape area, access to water for canoeing, linking to walks, rock climbing, abseiling, trails and activities in the Park and around the dam.
- Enhancing the Walkabout Creek based site opportunities with use of Seqwater land and in particular activities on and around the water (canoeing/trails etc).
- The ability to partner with commercial operators for some of the opportunities identified.
- Use of the Stage 2 Visitor Centre building for information, interpretation and a taste of what is possible on the site, within the national park and dam.
- Potential for commercial opportunities to be located within the new Stage 2 Visitor Centre building such as a café, restaurant and function room, merchandise and other retail outlets.

Overall the key opportunity is for an integrated gateway Visitor Centre and Activity Centre that provides an overall visitor experience and gateway to having fun and being active in the national park as shown in Figure 2.2a and Figure 2.2b.
2.3. Key Aspects of Master Plan Delivery

In addition to the built aspects of the vision which are outlined in detail in Chapter 4, for successful delivery of the Master Plan a number of operational, cultural, business and governance pre-requisites and changes are required. These include:

- A more entrepreneurial and business-like approach to operating the Centre that invests in branding and marketing of Walkabout Creek to key target audiences;
- Implementation of a changed approach to governance and centre management (including investigation of a potential Walkabout Creek Recreation Area); and
- Partnering with private organisations to operate key aspects of the Activity Centre.

2.3.1. A Renewed Business Model

To increase the likelihood that the new vision and opportunities for Walkabout Creek would be realised, both in the short and longer-term, it is recommended that an entirely new business model and governance framework is adopted for the management of Walkabout Creek which could include the following:

- Retaining NPRSR control over the operation of the site through ownership of assets and marketing or branding of the visitor experience, but partnering with commercial operators to facilitate the customer relationship and experience;
- Creating and managing a Walkabout Creek master brand that needs to be aligned with the new national parks brand and a requirement that commercial operators align with this brand;
- Retaining the role of Rangers in being a visible and engaging component of the visitor experience will be crucial and included within a marketing plan;
- Identifying future revenue streams for the site and business models for ecotourism partnerships;
- Incentivised lease arrangements to attract commercial operators for some key activities and attractions e.g. zipline operation;
- Suitable governance arrangements would be agreed and put in place to manage the existing reserve on Walkabout Creek site, Seqwater Enoggera Reservoir land, BCC reserves and the adjacent national park to provide a seamless visitor experience across all tenures e.g. using the Recreation Area Management Act (see Section 2.3.2);
- The ability to re-invest in the site over the long term for the benefit of the recreational activities at the site and the ability to allow such investment to be utilised for activities that support the objectives of all WAC stakeholders i.e. co-marketing of the site that benefits NPRSR, Seqwater and the commercial operator; and
- The ability to be able to pro-actively anticipate and respond to market needs.

2.3.2. Creation of a Recreation Area

NPRSR (Sport and Recreation Services) is leading the development of a state wide framework with a view to provide a more integrated and coordinated approach to providing outdoor recreation opportunities.
framework will help to develop solutions to make it easier to participate in outdoor recreation activities and events in areas that cross multiple forms of tenure (e.g. dams, state land, national parks) through broader use of the *Recreation Areas Management Act, 2006* (RAM Act) or similar mechanism. This framework if implemented would also encourage collaboration across departments and with key stakeholders to ensure consistent and streamlined marketing and promotion to encourage increased participation and greater use of government land and facilities. Such a framework once implemented would be highly beneficial in supporting the delivery of the vision for the new Visitor Centre at Walkabout Creek.

Analysis of a new governance model for Walkabout Creek would commence in Stage 1. The new governance model is proposed to achieve a business-focused approach to management with a view to improving outcomes and enabling revenue hypothecation for reinvestment into the activities of the Centre. Walkabout Creek is situated on a special reserve (for the purpose of recreation) governed by the *Land Act, 1994*. Adjacent to the reserve is the Enoggera Reservoir Reserve which is governed by the *Land Act* and the D’Aguilar National Park governed by the *Nature Conservation Act, 1992*. This multi-tenure cluster appears to lend itself to an overarching coordinating statutory layer such as that provided by the *Recreation Areas Management Act, 2006* (RAM Act). A RAM declaration over the site would provide a number of benefits including:

- Creation of an Advisory Board or Centre Manager that oversees management of the site with all the accompanying governance arrangements;
- Streamlines permitting system across tenures for commercial operators;
- Regulation of commercial operations; and most importantly; and
- The ability to reinvest in the site over the long term for the benefit of the activities at the site.

### 2.3.3. Public and Private Partnerships

National parks values, the NPRSR brand and Ranger led interpretation would continue to be the overarching theme for the Walkabout Creek Visitor Centre and many of the activities on the site would be freely accessible by the public including the picnic areas, interpretative playscape, family activity trails, swimming and public canoe facility and Visitor Centre.

NPRSR would manage and operate the whole site and manage any commercial leases as per the negotiated terms and conditions.

There are a number of commercial opportunities that have been identified including:

- Commercial operator of the Activity Centre including the zipline and ropes course, junior MTB skills park and commercial canoe hire and launch facility;
- Commercial operator of the restaurant, events and functions at the new Visitor Centre. There is a current commercial operator with a lease over the existing facilities providing services for weddings/ functions/ conferences and a cafe that are anticipated to continue to provide these services through Stage 1. However any new commercial opportunities arising from the redevelopment of the site are anticipated to be offered through an open market process in line with State government procurement policies; and
- A range of guided tours, accommodation and major events in the D’Aguilar National Park.
3. CONSULTATION OUTCOMES

3.1. Introduction

The community consultation period for the draft Concept Master Plan for Walkabout Creek was from 20th December 2013 to 21st February 2014. NPRSR commissioned the Flinders Group to provide independent facilitation of the community consultation workshops and collate the results of the community consultation process. The Draft Concept Master Plan (December 2013), Discussion Paper and on-line survey were released for public comment on 20th December 2013.

This Chapter of the report outlines the consultation methodology, key themes that emerged from the consultation process (taken from the Flinders Group report, March 2014) and responses to the issues raised by the community and key stakeholders.

3.2. Consultation Methodology

The consultation methods were designed to meet the NPRSR objectives of ensuring all views, concerns and ideas of the community are both heard and captured.

Consultation methods are generally qualitative or quantitative and these used together, are complementary. To maximise exposure and participation in the consultation, a combination of these methods were adopted.

The following opportunities were devised and implemented to allow people to present their views in person and/or for people to participate from remote locations:

- Survey: Both qualitative and quantitative data was collected around each of the priority areas for feedback within the Discussion Papers via an online survey using the Queensland Government’s “Get Involved” website.
- Workshops: Provided the opportunity for detailed presentation of the Master Plan and open discussion. The workshops captured quantitative data.

While the open workshops provided the opportunity for the large variety of views to be evident in one room, they were designed to also capture the quieter views of the community members who were not comfortable with asking questions in public. The survey provided the opportunity for everyone to have their say no matter their location, and directed them to specific areas of interest as outlined in the Discussion Paper.

In addition to the community workshops, NPRSR have undertaken a detailed schedule of consultation with other key government departments, Brisbane City Council, and key stakeholders who have an interest in the site. The consultation has also informed the Concept Master Plan.

The input of key stakeholders, user groups and the community was vital to the successful delivery of a Concept Master Plan for Walkabout Creek by 30 June 2014. This engagement means this Concept Master Plan is relevant and based on real-world user requirements and perspectives, and that there is a high degree of stakeholder and community ownership of the outcomes.

NPRSR identified the need for two rounds of consultation workshops – the first to introduce the draft Concept Master Plan and the second to provide feedback on the ideas of the community and the opportunity for any comment and clarification prior to the release of the Concept Master Plan.

- The round one workshop provided an overview at NPRSR gateway Visitor Centre Master Plan project and included a 30 minute powerpoint presentation describing the draft Concept Master Plan.
- The round two workshop occurred after the consultation period closed on 21 February 2014 and provided an overview of the feedback received to date from both the online survey and Round One workshop, a recap of the objectives of the Concept Master Plan project and discussions on the priority areas raised in the consultation.

Figure 2: Consultation Methodology

3.3. Participation

Participation in the community consultation for Walkabout Creek was as follows.

Table 2.3: Community Participation in the Consultation Process

<table>
<thead>
<tr>
<th>Walkabout Creek</th>
<th>Completed Surveys</th>
<th>Workshop Attendees: Round 1</th>
<th>Workshop Attendees: Round 2</th>
<th>Total</th>
<th>Reference Group Survey</th>
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<td>265</td>
<td>110</td>
<td>30</td>
<td>405</td>
<td>8</td>
</tr>
</tbody>
</table>
3.4. Key Themes from the Consultation

The following key themes were identified through the consultation process including the online surveys, workshops and submissions. A key theme is defined as a common discussion point or central discussion amongst the majority of those participating. There were many ideas identified by individual members of the public as being opportunities for the site and these were captured and detailed in the remainder of the Flinders Group (March, 2014) report and taken into consideration in the development of this Concept Master Plan.

General

- Many supported nature based experiences and expressed general support for the proposal. There was a desire to keep an environmental focus – education and protecting the surrounding environment.
- There was support for stage two of the Master Plan with many believing this should be brought forward to be developed as soon as possible.
- The natural environment including the surrounding fauna and flora, downstream activities and existing habitats need to be considered and not impacted.
- Concern for impacts of additional traffic and transport impacts to the area including parking and the conditions on Waterworks Road.
- A need for the local community to understand the commercial arrangements with any operators on the site with specific concern for the ability to undertake paddling activities in private craft.
- Timing of the actual changes needs to be communicated when known.
- Demand for activities for the over 60’s due to the demographic of the local area.
- Consideration for the historical and cultural heritage in the area.
- The name should not be changed and certainly should not include “hub” – consider the possibility of including “nature” in the name.
- Comments expressed thanks for undertaking consultation for the plan.

Ecotourism

- Majority expressed support for the zipline and the possibility of it being able to attract people back to the park due to its close vicinity to Brisbane.
- Others expressed concerns around the inclusion of a zipline including:
  - Impacts on birds, potential noise of the zipline or children;
  - The necessity for such an activity at all;
  - The potential age group using this activity;
  - Concern this may not be true to nature and perhaps a tree tops walk would be better; and
  - The pre-existence of such a facility at Bellbird Grove.
- There was demand for activities and access for those with disabilities.

- Strong emphasis on providing interpretive nature based activities – consider huts, bird hides and look outs in the surrounding park.
- Comments stated that any ecotourism activities should not be at the expense of the Wildlife Centre.

Outdoor Recreation

- Participants would like designers to consider the site as a trailhead providing shelter or space for groups to gather prior or post their walk. The trails and walks are a really important part of the site.
- Comments reflected the need for QPWS and Seqwater to work together to ensure:
  - Water based activities for paddle craft and swimming were allowed;
  - That no motorised boats be allowed on the reservoir;
  - Connectivity to the site including good signage;
  - Full circumnavigation of the reservoir and trail maintenance;
  - Consider volunteer organisations for assistance; and
  - Access to the dam wall for walkers.

- Strong agreement that no ‘motor based’ activities such as motorised watercraft or motor bikes should be included in the plan.
- Drop off zones close to the canoes are considered to be essential.
- Concern for lack of pathways from the bus station to Walkabout Creek along Mount Nebo Road.
- Divided support for mountain bike riding in the park (comments not necessarily in regards to the site) and support for keeping mountain bike riding separate from walking. Many comments stated the location of nearby mountain bike facilities making provision of another possibly unnecessary.
- Some believe that horses should be kept out of the park.
- Support for keeping all facilities free, affordable and/or with a mix of free and paid activities.

Events and Functions

- Strong support for stage two and the opportunity to reinvigorate the restaurant or café and the opportunity for art displays. There were many comments reflecting the desire to have the café and/or restaurant with views of the water to attract people to other attractions on the site.
- Support for continuing functions and events as long as there is no impact on the wildlife and the environment with some expressing concern for noise impacts of some events.
- Support for a community events lawn for a range of activities including low-key music or theatre options, physical and low impact activities, healthy living demonstrations and outdoor adventure events such as park run or triathlons.
- Many felt there was an opportunity to focus on educational events at the Centre.
Environmental Education and Community Use

Education and understanding of conservation was seen as the key focus for any redevelopment. Many of these comments included wildlife as an integral part of this education.

Strong support for an educational focus for schools, attracting children to the adventure area with the opportunity to expand on the conservation message and to further attract their families through their experience.

Strong support from schools for the opportunity to use the existing plan as part of the curriculum.

As a great opportunity to educate people on the historical significance of the area.

Strong support for a community centre that can be used by all ages in The Gap.

Requests for Ranger or volunteer presence to assist with educational themes such as clean waterways, understanding the park’s environment and how to look after our environment.

Support for a souvenir shop and the reinstatement of a restaurant or café.

Comments did support involvement of local community groups and encouraged the continued consultation and public involvement.

Mixed support on possible use of cottages by Historical Societies due to the lack of knowledge of the layout and the size of their existing member base and collections. Consideration should be given to displays.

Wildlife Experiences

There was strong support to keep the Wildlife Centre as it is seen as the best part of the experience, very educational and invaluable. Comments ranged from supporting it being upgraded, encouragement to expand it whilst others wanted it kept as is.

The aviary, platypus and the lungfish in the Wildlife Centre are seen as iconic attractions.

The natural wildlife in the surrounding natural bush and water are key and any impacts should be carefully researched and studied.

Others supported attracting people to the Centre to see wildlife in the natural environment rather than captive wildlife.

3.5. Responses to Matters Raised in Consultation

The response to matters raised by the community, key stakeholders and the Project Reference Group during the formal consultation period is provided below. In consultation with NPRSR, the following process was applied to develop the responses:

1. Identify Key Response Areas (KRAs) based on groupings of the key themes raised by the community. These groupings were developed through identifying issues that cut across the key themes presented in section 3.3 and which would logically be able to be presented as a group (see Appendix A of this report). These groupings were also presented to the community in the Feedback Workshop held on 5 March 2014 at Walkabout Creek. Nine KRAs have been identified as listed in Table 3.5 below.

2. Summarise matters raised by the community. The key themes raised by the community that related to a particular KRA have been listed to ensure all views are considered.

3. Outline responses to the issues raised in consultation. This has been carried out for each KRA by referring to information already presented in the Draft Concept Master Plan as well as relevant new information from subsequent investigations and discussions with NPRSR and other key stakeholders.

4. Make appropriate recommendations to NPRSR. Certain matters have been raised in consultation that are considered to benefit and supplement the work undertaken to date in the Draft Concept Master Plan and are provided for consideration by NPRSR to be included in subsequent stages of the project.

Table 3.5: Key Areas Identified for formal Response in the Concept Master Plan

<table>
<thead>
<tr>
<th>Key Response Areas</th>
<th>KRA</th>
</tr>
</thead>
<tbody>
<tr>
<td>Name of the Visitor Centre &amp; Staging</td>
<td>1</td>
</tr>
<tr>
<td>The request to maintain the name Walkabout Creek and bring forward the Visitor Centre in Stage 2.</td>
<td></td>
</tr>
<tr>
<td>Future of Wildlife</td>
<td>2</td>
</tr>
<tr>
<td>Support for the wildlife centre and keeping iconic species.</td>
<td></td>
</tr>
<tr>
<td>Sensitive Development of the Site</td>
<td>3</td>
</tr>
<tr>
<td>Avoid impacts on the natural environment at the site and surrounds.</td>
<td></td>
</tr>
<tr>
<td>Traffic and Noise Impacts</td>
<td>4</td>
</tr>
<tr>
<td>The need to consider the impacts of increased traffic, parking and noise.</td>
<td></td>
</tr>
<tr>
<td>Cultural Heritage</td>
<td>5</td>
</tr>
<tr>
<td>Consideration of the Indigenous and Non-Indigenous cultural heritage of the area and its interpretation.</td>
<td></td>
</tr>
<tr>
<td>Zipline / Ropes Course</td>
<td>6</td>
</tr>
<tr>
<td>Support for the inclusion of a zipline/ropes course experience to bring people to the site and encourage access of the national park.</td>
<td></td>
</tr>
<tr>
<td>Linkages around Enoggera Dam and into D’Aguilar National Park</td>
<td>7</td>
</tr>
<tr>
<td>The need to consider trails and linkages around the dam and into the national park for a range of users.</td>
<td></td>
</tr>
<tr>
<td>Environmental Education, Volunteers and Community Use</td>
<td>8</td>
</tr>
<tr>
<td>Support for Ranger and volunteer led education at the site for school kids and all ages.</td>
<td></td>
</tr>
<tr>
<td>Public canoe access to Enoggera Dam</td>
<td>9</td>
</tr>
<tr>
<td>The need to consider public canoe access to the dam.</td>
<td></td>
</tr>
</tbody>
</table>

The following tables outline the responses to community feedback in the order outlined in Table 3.4.
## 1. Name of the Visitor Centre & Staging

**Key themes raised in consultation**
- The name should not be changed and certainly should not include “hub” – consider the possibility of including “nature” in the name.
- There was support for stage two of the Master Plan with many believing this should be brought forward to be developed as soon as possible.
- Timing of the actual changes needs to be communicated when known.
- Strong support for stage two and the opportunity to reinvigorate the restaurant or café and the opportunity for art displays. There were many comments reflecting the desire to have the café and/or restaurant with views of the water to attract people to other attractions on the site.
- Strong support for a community centre that can be used by all ages in The Gap
- Support for a souvenir shop and the reinstatement of a restaurant or café.
- Comments did support involvement of local community groups and encouraged the continued consultation and public involvement.

**Responses to issues raised in consultation**
- Feedback from the community showed strong support for the new Visitor Centre in Stage 2 and for bringing this forward as an iconic design that would also attract visitation to the Centre.
- At this stage of planning, the spaces and areas identified within the Visitor Centre building are a concept and as such are flexible and could be designed to have a variety of uses and be adaptable spaces.
- There was no support for including the word ‘Hub’ in the name of the Centre.
- It is proposed that the new Visitor Centre retain its name as ‘Walkabout Creek Visitor Centre’. ‘Taglines’ may be added as required for branding and marketing purposes e.g. Walkabout Creek Visitor Centre: Gateway to the D’Aguilar National Park.
- The Concept Master Plan images for Stage 2 of the Visitor Centre were not presented in the Draft Concept Master Plan but were presented during the consultation period and have subsequently been included in this report. It is noted that the construction of the new Visitor Centre is subject to consideration in future budget cycles.

**Recommendations**
No additional recommendations are proposed over and above that already outlined in the Concept Master Plan reports.

## 2. Future of Wildlife

**Key themes raised in consultation**
- Comments stated that any ecotourism activities should not be at the expense of the Wildlife Centre.
- There was strong support to keep the Wildlife Centre as it is seen as the best part of the experience, very educational and invaluable. Comments ranged from supporting it being upgraded, encouragement to expand it whilst others wanted it kept as is.
- The aviary, platypus and the lungfish in the Wildlife Centre are seen as iconic attractions.
- Others supported attracting people to the Centre to see wildlife in the natural environment rather than captive wildlife.

**Ranger Led Connect with Nature Program**

The Ranger led Connect with Nature program has been a popular offering at Walkabout Creek for many years. The national park Ranger is central to the new Queensland national park brand and the continuance of Ranger-led activities, including wildlife interactions and the future directions for Walkabout Creek proposed in the Concept Master Plan.

On an on-going basis, the Ranger led wildlife encounters would continue to be offered as part of the Connect with Nature Program for school groups, weekend visitors and school holiday programs.

**Wildlife Exhibits**

The current wildlife exhibits located underneath the Visitor Centre building are housed in aged infrastructure that is not easily accessible by people with disabilities. This part of the wildlife exhibit would remain in Stage 1.

To provide for the family activity trail and nature playscape in Stage 1 the wallaby enclosure cannot remain in its current form. The reason for this is that the design of the family activity trail is required to fulfill the intent of providing site access for all abilities, the trail needs to be at a flat grade. Given the topography in this location, the trail chases a contour around the front of the existing Visitor Centre building to enable this trail to connect to the Centre and car parking areas. It is therefore proposed to reduce the scale of this part of the wildlife enclosure and consider accommodating wildlife species (i.e. macropods) appropriate for closer visitor interaction.

Subject to funding for Stage 2, the existing wildlife exhibits located within the Visitor Centre would be removed from their present location. Provision of new exhibits associated with the new Visitor Centre would require a significant financial investment. In addition, similar wildlife exhibits are provided for by a number of operators in the region, the closest being Lone Pine Sanctuary located at Fig Tree Pocket which is located...
## 2. Future of Wildlife

Less than half an hour’s drive away from The Gap.

Future planning for the Visitor Centre in Stage 2 would need to carefully consider how best to integrate wildlife to achieve a cost effective and sustainable solution.

### Recommendations

- In Stage 1, it is recommended that NPRSR plan for the inclusion of a reduced scale external wildlife enclosure to cater for macropod species appropriate for visitor interaction.
- Should funding be forthcoming for Stage 2, it is recommended that NPRSR further investigate the future of wildlife exhibits in the new Visitor Centre. This investigation should involve (but is not limited to) the following:
  - Research into trends in interpretative wildlife displays and best practice approaches for engaging people around wildlife and habitat protection.
  - Assessment of demand for the Wildlife Centre from residents across Brisbane and SEQ particularly when considering what is offered by other similar centres in the region.
  - Determine the pros and cons of a range of wildlife viewing options at Walkabout Creek ranging from captive animal exhibits to guided tours of wildlife in the adjacent national park.
  - Assess the costs, resourcing and environmental education benefits.

## 3. Sensitive Development of the Site

### Key themes raised in consultation

- Many supported nature based experiences and expressed general support for the proposal. There was a desire to keep an environmental focus – education and protecting the surrounding environment.
- The natural environment including the surrounding fauna and flora, downstream activities and existing habitats need to be considered and not impacted.
- Impacts on birds, potential noise of the zipline or children.
- Support for continuing functions and events as long as there is no impact on the wildlife and the environment with some expressing concern for noise impacts of some events.
- The natural wildlife in the surrounding natural bush and water are key and any impacts should be carefully researched and studied.

### Responses to issues raised in consultation

- Feedback from the community reinforced the critical importance of sustainable design and operation of the new Visitor Centre and site activities and ensuring that the natural values of the site, local birds and animals were protected.
- If funding is forthcoming for Stage 2, the design and construction of the Centre will be in accordance with best practice sustainable design principles and will be sensitive to the natural values of the site.
- In the draft Concept Master Plan it was identified that conservation and protection of national park and environmental values of the site was integral to the proposal. It was also noted that the 6.32ha Walkabout Creek site was not located within the national park and is a reserve under the Lands Act gazetted for park, recreation and natural resource management use.
- All appropriate environmental and planning approvals (including necessary studies) will be undertaken in advance of development activities. These approvals will outline any development constraints, requirements and mitigation strategies.
- In relation to noise the site is bounded by Waterworks Road, the D’Aguilar National Park and the Enoggera Reservoir and slopes away from existing and proposed residential areas. Noise is not expected to create issues for existing properties. The activities proposed on the site would also mainly be operating in the daytime (apart from events on the Events Lawn which could extend into the evening periods but which are likely to be infrequent).

### Recommendations

- It is recommended that NPRSR implement the Department’s own Best Practice Ecotourism Development Guidelines, 2014 on this project to ensure sustainability principles are integrated throughout the design, construction and operation of the Centre.
### 4. Traffic

**Key themes raised in consultation**
- Concern for impacts of additional traffic and transport impacts to the area including parking and the conditions on Waterworks Road.
- Concern for lack of pathways from the bus station to Walkabout Creek along Mount Nebo Road.

With respect to the Activity Centre access it was identified through review of the planning documents for the adjacent private development and community views, that the proposed access would require detailed traffic analysis. In addition, it has been identified that in order to provide safe access and egress to Mt Nebo Road from the Activity Centre, the access point may need to be located further south (yet still within the Walkabout Creek site boundary). This could mean that the most southerly historic house may need to be relocated and could create a historic precinct around both of the houses. This would be considered as start of Stage 2 and would require additional funding and consideration in accordance with relevant heritage guidelines.

In relation to traffic impacts associated with the proposals, detailed traffic analysis was not part of the Concept Master Plan brief and this advice will need to be included in the next stages of planning, specifically with respect to:

- The main access to the site from Mt Nebo Road;
- The access to the Activity Centre from Mt Nebo Road; and
- Car parking capacity and configuration.

Through a more efficient use of existing space, car parking at the Visitor Centre provided for in the Concept Master Plan approximately doubles the current provision to 143 spaces (including pwd spaces).

NPRSR conducted a market sounding process to assist in developing a greater understanding of the market for commercial recreation and ecotourism opportunities and operators.

This process will provide NPRSR with a clearer understanding of capacity numbers for the use of the facilities in the Activity Centre (zipline/ropes course, canoe and MTB skills park) that would be managed commercially. This in turn would assist in confirming car park numbers required on site.

In relation to the concern for lack of pathways from the bus station to Walkabout Creek along Mount Nebo Road, the Concept Master Plan intends that there is a direct access from the bus car park and onto the family activity trail at the Activity Centre end of the site to avoid visitors having to walk along the length of Mt Nebo Road to the Visitor Centre entry.

**Responses to issues raised in consultation**
- Make best use of the outcomes of the market sounding exercise to assist in determining the likely visitor numbers and growth over time from commercial site operations and use this as an input to Stages 1 and 2 in relation to the scale and location of visitor facilities and car parking needs.
- As part of Stage 1 undertake a traffic analysis in consultation with DTMR to review the safety and capacity of access/egress from the site, car parking needs, capacity and configuration. If necessary to enable safe access/egress from the Activity Centre onto Mt Nebo Road, consider the option to relocate the southerly historic house a short distance to the north into a historic precinct. This will require further investigation of feasibility and consultation will be needed with DEHP and the relevant historical societies.
- Consult with Brisbane City Council to encourage bus 385 to stop at the Visitor Centre as it used to as a means to strengthen the opportunity for visitors to visit the site by public transport.

**Recommendations**
In relation to traffic and parking issues, it is recommended that NPRSR should:

### 5. Cultural Heritage

**Key themes raised in consultation**
- Consideration for the historical and cultural heritage in the area.
- Seen as a great opportunity to educate people on the historical significance of the area.
- Mixed support on possible use of cottages by Historical Societies due to the lack of area.
- Seen as a great opportunity to educate people on the historical significance of the area.
- Consideration for the historical and cultural heritage in the area.

In the draft Concept Master Plan it was identified the Enoggera Reservoir was listed on the State Heritage register. This listing included the dam wall and the two heritage cottages. It also noted that there was Indigenous cultural heritage significance attached to the adjacent D’Aguilar national park.

A meeting was held with special interest stakeholders on 5th March 2014 that included representatives of the local heritage and Indigenous groups. This meeting started dialogue in relation to the following aspects:

- The opportunity for integration of non-Indigenous and Indigenous heritage information into any new interpretation (i.e. signs) around Enoggera Dam and in trails into the national park (as appropriate);
- The opportunity for integration of non-Indigenous and Indigenous heritage information into any new interpretation within the new Visitor Centre; and
- The opportunity for community use of the historical cottages by local historical societies for a range of heritage related purposes.

**Responses to issues raised in consultation**

- Consideration should be given to displays.

- Consideration should be given to displays.

- Consideration should be given to displays.

- Consideration should be given to displays.

- Consideration should be given to displays.
### 5. Cultural Heritage

BCC are in the process of handing over the heritage cottages to NPRSR for their ongoing management and have been included in the Master Plan. Any redevelopment of the cottages required to facilitate their use would be a) subject to funding and b) would be undertaken according to relevant heritage guidelines.

<table>
<thead>
<tr>
<th>Recommendations</th>
</tr>
</thead>
<tbody>
<tr>
<td>It is recommended that through Stage 1, NPRSR consult further with the local heritage societies and local Indigenous groups to better understand the following:</td>
</tr>
<tr>
<td>• If there is a community use for the heritage houses;</td>
</tr>
<tr>
<td>• How interpretation on the site could integrate Indigenous and non-Indigenous information; and</td>
</tr>
<tr>
<td>• If there are opportunities to include additional guided historic walks led by volunteers.</td>
</tr>
</tbody>
</table>

### 6. Zipline / Ropes Course

- **Majority expressed support for the zipline and the possibility of it being able to attract people back to the park due to its close vicinity to Brisbane.**
- **Others expressed concerns around the inclusion of a zipline included:**
  - Impacts on birds, potential noise of the zipline or children;
  - The necessity for such an activity at all;
  - The potential age group using this activity;
  - Concern this may not be true to nature and perhaps a tree tops walk would be better; and
  - The pre-existence of such a facility at Bellbird Grove.
- **Support for keeping all facilities free, affordable and/or with a mix of free and paid activities**

#### Key themes raised in consultation

- The draft Concept Master Plan identified that a draw card or ‘hero’ experience was required to successfully implement the vision for the site and attract visitation numbers that are commercially viable. This hero was identified as a zipline/ tree top ropes course reflecting current market trends around active nature-based outdoor participation by people of all ages and also a commercial opportunity.

- There was generally positive support for a zipline/tree top ropes course from the consultation feedback.

- It is proposed that the zipline concept include a flying fox but also a combination of canopy or treetop high / low ropes course, the details of which will be determined by the successful commercial operator. Market sounding being undertaken by the Department in late May will confirm the attractiveness and nature of such an activity to commercial operators.

- It is noted that the design and construction of a course on the site would be sensitive to its identified natural values. The zipline/ropes course would be retained within the Walkabout Creek site and Seqwater land adjacent the dam and would not encroach onto land within the D'Aguilar National Park.

<table>
<thead>
<tr>
<th>Recommendations</th>
</tr>
</thead>
<tbody>
<tr>
<td>No additional recommendations are proposed over and above that already outlined in the Concept Master Plan reports.</td>
</tr>
</tbody>
</table>
7. Linkages around Enoggera Dam and into the D’aguilar National Park

Key themes raised in consultation
- Participants would like designers to consider the site as a trailhead providing shelter or space for groups to gather prior or post their walk. The trails and walks are a really important part of the site.
- Connectivity to the site including good signage, full circumnavigation of the reservoir and maintenance – consider volunteer organisation for assistance; and
- Access to the dam wall will be made possible for walkers.
- Divided support for mountain bike riding in the park (comments not necessarily in regards to the site) and support for keeping mountain bike riding separate from walking. Many comments stated the location of nearby mountain bike facilities making provision of another possibly unnecessary.
- Strong emphasis on providing interpretive nature based activities – consider huts, bird hides and look outs in the surrounding park.
- Some believe that horses should be kept out of the park.

Responses to issues raised in consultation
- The new Visitor Centre is subject to future consideration in forward budget cycles, however if funding can be secured, it is intended that (at the ground level) the Centre becomes the trailhead for access to walks and mountain bike activity around the dam and into the national park. It is noted that additional facilities (i.e. shelter/space for gathering walkers; cleaning station for mountain bikers) may need to be incorporated into the design to achieve this outcome.
- The Concept Master Plan identified that the café planned in Stage 2 would be adventure friendly, particularly for mountain bikers who would be able to park up right outside the café from the cycle pathways and use the facilities either before or after using the D’aguilar mountain biking trails.
- Given the issue of safety, it is not likely that Seqwater would allow access to the dam wall for walkers.
- With respect to horses, it should be noted that horse riding is permitted within certain parts of the D’aguilar Park.

Recommendations
To enhance linkages around the dam and into the national park, it is recommended to NPRSR that the detailed design and costing process for Stage 2 considers the facilities that could be provided at the Visitor Centre trailhead (i.e. shelter/space for gathering walkers; cleaning station for mountain bikers).

8. Environmental Education, Volunteers and Community Use

Key themes raised in consultation
- Demand for activities for the over 60’s due to the demographic of the local area.
- Support for a community events lawn for a range of activities including low-key music or theatre options, physical and low impact activities, healthy living demonstrations and outdoor adventure events such as park run or triathlons.
- Many felt there was an opportunity to focus on educational events at the Centre.
- Education and understanding of conservation was seen as the key focus for any redevelopment. Many of these comments included wildlife as an integral part of this education.

Responses to issues raised in consultation
- The draft Concept Master Plan identified that volunteers and coordinated community involvement in the site would be important. It also identified a number of opportunities for community use of the new Visitor Centre including a gallery and event venue space for community uses.
- Feedback from the community expressed interest in understanding the ongoing volunteer program proposed under the master plan.
- The site has been designed with disability access in mind as identified in the Draft Concept Master Plan. The new Visitor Centre will be able to be easily accessed by people with disabilities. In addition, the entire site is accessible by people with disabilities via the Family Activity Trail. Activities on site including the zipline and ropes course are also disability accessible.
- The re-imagination of the site and the Visitor Centre provides NPRSR with the opportunity to review the interpretation of the site for educational purposes. It is also proposed that interpretation be integrated into the site both within the Visitor Centre and included in signage around the site, the dam and into the national park.

Recommendations
In relation to environmental education, volunteers and community use, it is recommended that NPRSR:
- Ensure that the volunteer program is reviewed and re-invigorated as part of Stage 1 to ensure volunteers and their valuable works is recognised and they are supported in their roles.
- Should continue to explore opportunities with local schools for the following:
  - Use of the site (including the commercial activities);
  - A review of the schools program including the role and nature of the Connect with Nature program;
  - Opportunities for overnight camping stays in the national park; and
  - The provision of shaded areas to enable teaching on site.
9. Public Canoe Access to Enoggera Dam

Key themes raised in consultation

- Comments reflected the need for QPWS and Seqwater to work together to ensure:
  - Water based activities for paddle craft and swimming were allowed;
  - That no motorised boats be allowed on the reservoir;
  - Connectivity to the site including good signage, full circumnavigation of the reservoir and maintenance – consider volunteer organisation for assistance; and
  - Access to the dam wall be made possible for walkers.
- Strong agreement that no 'motor based' activities such as motorised watercraft or motor bikes should be included in the plan.
- Drop off zones close to the canoes are considered to be essential.
- A need for the local community to understand the commercial arrangements with any operators on the site with specific concern for the ability to undertake paddling activities in private craft.

Responses to issues raised in consultation

Feedback from the community showed strong support for canoeing on the dam, strong opposition to motorised boats, the need for accessible public access and safety concerns. The Draft Concept Master Plan identified the proposed location of a commercial canoe facility (to be associated with the Activity Centre).

The new Enoggera Reservoir Recreation Guide has been released by Seqwater and approves swimming and paddlecraft on the dam. It does not allow the use of motorised watercraft on the dam.

Taking on board community feedback with respect for the need for a separate public canoe access as well as a private canoe access, NPRSR and Seqwater are investigating an alternate public canoe access point (see Figure 3.5 for the proposed location). Early indications show considerable site constraints with this particular location.

Both public and commercial canoe access at Walkabout Creek would need to consider the following:

- Site constraints including slope, ground conditions and overall feasibility;
- Accessibility for canoe drop off and collection;
- Seqwater regulations and national safety standards;
- Budget constraints;
- Safety considerations, including distance from dam spillway; and
- Management of weeds and pests in the dam.

In relation to accessibility for the public canoe access, Seqwater would define the proposed location as having ‘challenging access’. Chapter 5 depicts the proposed concept for this canoe facility, including access on Figure 4.4a.

Recommendations

It is recommended that NPRSR provide a new public access canoe launch facility in Stage 1 in response to community feedback.

Figure 3.5: Proposed Enoggera Reservoir Recreation Access

With respect to safety considerations, consultation with Seqwater has identified that an exclusion zone is required around the spillway and the dam to restrict access to these areas. Figure 3.5 identifies a proposed watercraft exclusion zone (hatched area). This area is subject to final agreement between Seqwater and NPRSR but provides an indication of what would likely be proposed. On the water, this zone would be marked off by permanent buoys.

The Enoggera Reservoir Recreation Guide also notes that as the Reservoir is a drought asset, water-based recreational activities may be suspended during times of drought or water shortages, to provide drinking water to the community.

In relation to swimming in the dam, NPRSR and Seqwater will identify a designated swimming area, which at this stage is proposed to be co-located with the public canoe access.
4. MASTER PLAN IMPLEMENTATION

4.1. Introduction

Walkabout Creek is planned to become a gateway Centre providing a jumping off point for further exploration of the D’Aguilar National Park, showcasing a range of adventurous activities for all range of ages and abilities.

The proposal for the re-design of the Walkabout Creek Visitor Centre as outlined in the Draft Concept Master Plan report (December 2013) included the following features:

- Linkage of the Activity Centre and Visitor Centre;
- Trailheads into the D’Aguilar National Park and connectivity pathways on the site through the historic site;
- Access to recreation on the Enoggera Reservoir in the form of canoeing, paddlecraft and kayaking;
- A new access to the site south of Mount Nebo Road for the Activity Centre;
- The existing access point from Mt Nebo Road into the Visitor Centre;
- Altered car parking arrangements;
- Refurbishment, adaptive re-use and/or potential removal of infrastructure considered unsustainable for the long term;
- An nature playscape, events lawn and waterside picnicking area;
- Continuing wildlife experiences on site now and in the future;
- Retention of the QPWS regional office on-site;
- Options for environmental education and community use; and
- Events lawn and function facilities.

The proposed Concept Master Plan is planned to be delivered in two stages (see Section 6.2 for more detail).

The first stage, the Activity Centre provides new and improved outdoor recreation and activity experiences and facilities as well as improved and equitable access across the site.

The second stage, considered as part of the longer term vision for the site, envisages a new and larger Visitor Centre offering features such as waterfront al fresco dining, new interpretive and information facilities, elevated walkway and staff offices.

4.2. Community Feedback

The Concept Master Plan is based on consideration of community feedback received on the Draft Concept Master Plan report.

As described in Chapter 3 there are a number of areas the Concept Master Plan have been reviewed and amended in response to community feedback. These include:

- The name of the ‘Walkabout Creek Visitor Centre’ is to be retained.

4.3. Elements of the Concept Master Plan

The proposed layout of the Walkabout Creek Activity Centre and Gateway Visitor Centre is presented in Figures 4.4a-e. This concept design is an initial recommendation and would be subject to refinement based on issue of a detailed design brief.

4.3.1. Stage 1 Recommendations

Stage 1 proposals have been estimated to fit within existing NPRSR capital budget allocations and would be progressed once the Concept Master Plan has been decided. These proposals complement each other resulting in a new adventure destination on the edge of our City. The following is a list of the proposed first deliverables:

- A new public canoe launch and swimming on the Enoggera Reservoir is to be included in Stage 1.
- Increased car parking capacity using existing areas currently set aside for roadway and access close to the Visitor Centre are to be included within the overall opportunity for car parking on the site.
- Illustrated concepts of the proposed gateway Visitor Centre building presented during consultation are to be included in Stage 2 of the Concept Master Plan.

In addition, there are a number of other matters raised by the community where further investigation is required (as outlined in the tables in Chapter 3). These further investigations will inform the detailed design and development of the site in the future and are considered to be in alignment with the proposed vision and project direction.

A. New public canoe launch and swimming on the Enoggera Reservoir is to be included in Stage 1.
B. Increased car parking capacity using existing areas currently set aside for roadway and access close to the Visitor Centre are to be included within the overall opportunity for car parking on the site.
C. Illustrated concepts of the proposed gateway Visitor Centre building presented during consultation are to be included in Stage 2 of the Concept Master Plan.

In addition, there are a number of other matters raised by the community where further investigation is required (as outlined in the tables in Chapter 3). These further investigations will inform the detailed design and development of the site in the future and are considered to be in alignment with the proposed vision and project direction.

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Stage 1 proposals have been estimated to fit within existing NPRSR capital budget allocations and would be progressed once the Concept Master Plan has been decided. These proposals complement each other resulting in a new adventure destination on the edge of our City. The following is a list of the proposed first deliverables:

- New public canoe launch and swimming on the Enoggera Reservoir.
- Increased car parking capacity using existing areas currently set aside for roadway and access close to the Visitor Centre.
- Illustrated concepts of the proposed gateway Visitor Centre building presented during consultation.

In addition, there are a number of other matters raised by the community where further investigation is required (as outlined in the tables in Chapter 3). These further investigations will inform the detailed design and development of the site in the future and are considered to be in alignment with the proposed vision and project direction.
During Stage 1 of implementation and delivery it is proposed that the current Visitor Centre operates as usual. This includes the Wildlife Centre, the café and functions centre and the QPWS offices.

4.3.2. Stage 1 Proposals

The following section describes in detail each of the facilities proposed in Stage 1:

Family Activity Trails and Connection Paths

A series of trails and paths would traverse the site to provide family activity trails and connections to all of the proposed facilities on the site and trailheads to the national park and cater for walking, jogging, kid’s scooters and bike riding. This connection accessed off the lowest existing car park would link to a wider network of MTB trails through the D’Aguilar Range National Park and connect with the Enoggera Reservoir and adjoining BCC reserves.

Public Canoe Launch and Swimming Access

A public canoe launch facility would provide access for paddlers to the reservoir. NPRSR and Seqwater are investigating an appropriate public canoe access point (see section 3.5 for more detail).

In addition, a designated swimming area in the reservoir would also be identified and is likely to be co-located with the public canoe launch area.

Open Space and Picnic Areas

Selective clearing of regrowth trees and shrubs in front of the Visitor Centre building combined with the planting of lawns would open up views and access to the reservoir, strengthening the connections to this unique setting.

Integrated Nature Playscape

Carefully located between the Visitor Centre building and the upper areas of the facility, the nature playscape would be commenced in Stage 1 to provide Brisbane’s residents and visitors with a new destination play experience intended to inspire families to spend time together and be active in nature. The elements of the playground would reinforce the natural assets of the D’Aguilar National Park through the considered and innovative integration of interpretive content. The playground would be accessed via the family activity trails and connection paths. Shade structures and integrated informal seating would provide parents with clear sight lines across the play area.

Entry Forecourt

A landscaped forecourt with integrated signage and connection pathway to the lower car parks would provide a front door and open entry plaza to the new facilities.

Event Lawn

The event lawn would be located on the large level area of ground that currently lies on the southern section of the site. This grassed lawn would be an ideal setting for large gatherings including marshalling for charity walks and runs, concerts and open space for larger group events.

Historic Houses

The two heritage cottages could be available for future community use (potentially including historical society use). Access to the proposed new Activity Centre through the heritage site would ensure greater exposure for the community groups and historic societies for displays or activities.

Activity Centre – (Zipline & Ropes Course -Junior Mountain Bike Course –Canoe Hire)

It is proposed that a commercial adventure experience operator would construct and operate a tree top zipline and ropes course which would be suitable for all age and abilities. Ideally this same operator could potentially manage the MTB skills park and commercial canoe hire and launch. The Walkabout Creek site is ideally suited to these uses which are complementary to the Gateway Visitor Centre facilities. The zipline course that traverses the site via elevated stations could potentially link to the Visitor Centre building subject to meeting building code and operation constraints.

Young riders would be able to visit Walkabout Creek to gain training and experience in MTB riding within a controlled environment. A dedicated training track, managed by the Activity Centre commercial operator would provide kids with the skills and enthusiasm to explore the tracks throughout the D’Aguilar National Park. Differing age and ability levels would be challenged by a purpose designed track that incorporates a variety of grades, surfaces, geometries, bumps and mini jumps.

The commercial operator for the Activity Centre would require accommodation for public and staff amenities, an office, first aid and staff room, storage for equipment and canoes and a workshop. This simple and economic building would be located adjacent to the Activity Centre bus set-down, staff parking and service access at the
southern connection to Waterworks Road. The construction of this facility would be the subject of a commercial agreement between NPRSR and the operator of the Activity Centre.

The commercial canoe hire and launch facilities would provide access for paddlers to the reservoir in accordance with national safety standards. A storage facility is provided adjacent to the proposed launch facility which would provide storage for paddlecraft.

4.3.3. Stage 2 – The Visitor Centre

The Draft Concept Master Plan report identified that the future vision for Walkabout Creek includes a larger more contemporary Visitor Centre with an interpretive / information space and improved eating experience for all visitors, gallery and event venue; new opportunities for commercial partners such as alfresco dining on the waterfront; a redeveloped car park; and an adventure friendly space and trailhead.

It is noted that delivery of Stage 2 is subject to further consideration in forward budget cycles. During the community consultation period early in 2014, the concept designs for Stage 2 were presented to the community during workshops to gain their feedback. The response was overwhelmingly positive in relation to the design and nature of the proposed new Visitor Centre (see Chapter 4 for details of this feedback).

The following sections describe in detail the proposals that would occur in Stage 2:

Gateway Visitor Centre Building

The Gateway Visitor Centre Building would accommodate an interpretive display space, the Centre operations facilities and al fresco dining and function rooms. It is envisaged that NPRSR would manage the interpretive display space and that the remaining functions within the Centre, including the Activity Centre would be managed by a commercial operator/manager.

The interpretive display space would be a multifunctional environment to provide a framework for both permanent and transitional displays. Interpretive display material would showcase the assets of the D’Aguilar National Park as a Gateway to a range of wider activities and places ready for further exploration. This material would be refreshed and complemented by the opportunity for the local community, groups, sponsors and NPRSR to display relevant interpretive, informative and artistic contributions to this dynamic environment. The extensive deck area would also become a multifunctional area for group talks, intimate wildlife encounters and display material.

The interpretive display space would be complemented by the extensive waterfront al fresco dining areas and the function rooms, with both spaces enjoying expansive views of the pristine reservoir and the surrounding bushland vegetation. These areas would be serviced by a commercial kitchen and cafe servery. The intent is that the cafe would be adventure friendly, particularly for mountain bikers who would be able to park up right outside the cafe from the cycle pathways and use the facilities either before or after using the D’Aguilar mountain biking trails.

The Centre operator would have a front of house counter and dedicated office. Visitor and staff amenities and back of house storage and service areas complete the building’s assets.

Elevated Bridge Link

A dramatic elevated covered link bridge would provide equitable visitor access to the new Visitor Centre building. This structure, supported by raking steel struts would incorporate viewing platforms and seating to connect visitors with the tree canopies. There is also the possibility that the elevated bridge link could be utilised as a display space for art, food and other commercial activities. This may also be a starting point for the zipline operations.

Adaptive Re-Use of Existing Visitor Centre

The existing QPWS Annex would be refurbished and extended to provide open plan work areas and compliant staff amenities and staff room. A new and separate entry path would provide access to the building via a new
entry canopy structure. A deck providing access between the HQ building and the new link bridge structure would be constructed. This area will be screened from visitors to the Gateway Visitor Centre building.

The existing Banksia function room would be refurbished to provide QPWS with dedicated meeting and training facilities. This building would be accessed off the new link bridge structure through a sliding screen panel/door. The ground level storage areas in this building would have the potential to be converted to provide wildlife accommodation for small mammals and reptiles for the Ranger-led interpretation programs.

Ultimate Nature Playscape

The ultimate vision for the nature playscape involves benched platforms providing exciting playground elements, including; climbing nets, sky walks, slides and wildlife inspired interactive sculptures. All the elements of the playground would reinforce the natural assets of the D’Aguilar National Park through the considered and innovative integration of interpretive content. The playground would be accessed via the family activity trails and connection paths. Shade structures and integrated informal seating would provide parents with clear sight lines across the terraced playground.

Car Parking

The existing car parking area at the Visitor Centre would be extended and resurfaced to provide a functional and rational layout that would accommodate approximately 73 additional car parking spaces (approximately 146 car parking spaces would be provided in total). Kerb edging and line marking would be provided and edges would be buffered with tree and shrub planting. The existing shed and service areas would remain.

4.4. Concept Master Plan Figures

The Concept Master Plan designs on the following pages represent an artists’ impression of what the Walkabout Creek Visitor Centre could look like. A functional design brief for the Visitor Centre will enable a more accurate design based on specific requirements for key elements such as the Visitor Centre, restaurant and elevated walkway. The design provided is based on a number of informed assumptions with regards to the facility and the final look, size and layout of the Visitor Centre may be quite different. Ongoing stakeholder feedback will help shape the proposal.

The illustrations that follow include:

- Figure 4.4a: Concept Master Plan for Walkabout Creek;
- Figure 4.4b: Stage 1 Proposals for Walkabout Creek;
- Figure 4.4c: Visitor Centre - Ground Floor Layout;
- Figure 4.4d: Visitor Centre Cross Sections; and
- Figure 4.4e: The New Visitor Centre.
Figure 4.4b: Stage 1 Proposals for Walkabout Creek

STAGING PLAN - WALKABOUT CREEK

1. Canoe Launch
2. Integrated Nature Playscape
3. Family Activity Trails and Connection Paths
4. Junior Mountain Bike Skills Park
5. Open Space and Picnic Areas
6. Events Lawn
7. Bus Set Down and Service Access
8. Service Road / Access Track
9. Connection to Trails

Future Funding Partnerships
10. Activity Centre — Zip Line and Ropes Courses
11. Activity Centre Facilities and Storage Workshop
12. Warakurna Reservoir Historic Site

1. Canoe Launch
2. Integrated Nature Playscape
3. Family Activity Trails and Connection Paths
4. Junior Mountain Bike Skills Park
5. Open Space and Picnic Areas
6. Events Lawn
7. Bus Set Down and Service Access
8. Service Road / Access Track
9. Connection to Trails

Artists impression and actual design may change based on detailed design brief.
Figure 4.4c: Visitor Centre - Ground Floor Layout
Figure 4.4d: Visitor Centre Cross Section
Figure 4.4e: The New Visitor Centre
4.5. Staging Roadmap

Figure 4.5 provides an overview of the proposed staging roadmap for the project as it moves through planning, approval, detailed design and construction of the Activity Centre and Visitor Centre.

It is noted that the longer term vision is subject to further consideration in forward budget cycles and depending on when this occurs it may extend the implementation timeframe significantly.

A fundamental requirement for an integrated site is that the detailed design of the Activity Centre needs to occur simultaneously with both the concept design of the Visitor Centre and design requirements of commercial operators to ensure the following:

- Integration of the Visitor Centre with the site particularly around issues such as access and car parking;
- Inclusion of commercial operator design requirements and capacities for the site; and
- A more accurate cost estimate for the Stage 2 Visitor Centre.
Figure 4.5: Overview of the Proposed Staged Implementation

**Stage 1: Planning & Detailed Design of Activity Centre**

- NPRSR issues an Investor Prospectus (EOI) for Walkabout Creek Activity Centre.
- Appoint preferred commercial operator/s for Activity Centre.
- Develop design, construction and tendering documents for Stage 1.
- Detailed design of Activity Centre incorporating commercial operator requirements (considering integration of new visitor centre should it be funded).
- Determine all necessary planning & approvals including Recreation Area declaration.
- Tender Review and Building Contractor Appointment for Stage 1.

**STAGE 1 - Jun 2014 – Dec 2014**
- Gain all necessary planning, environmental and building approvals
- Undertake necessary marketing, business development and interpretation planning for the site.
- Building contractor constructs the Activity Centre facilities, trails etc.
- Commercial operator commences construction of agreed aspects of Activity Centre.

**STAGE 1 - Jan 2015 – Jun 2015**
- Commercial operator completes construction and potentially commences operation of Activity Centre
- Building contractor completes construction of Activity Centre
- Creation of marketing assets for Activity Centre which could include ‘look and feel’ identity, style guide, social assets, collateral, digital systems and tools and segment communication plans

**STAGE 1 - Jul 2015 – Jun 2016**
- NPRSR issues an Investor Prospectus (EOI) for new Gateway Visitor Centre
- Commission geotechnical investigations.
- Commission Architect Design Team to complete detailed design of Visitor Centre
- Creation of marketing assets for Visitor Centre including new Walkabout Creek brand collateral, digital systems communication plans
- Consider new Centre management business model for developing and managing the new Centre
- NPRSR issues an Investor Prospectus (EOI) for new Gateway Visitor Centre
- Negotiate terms and appoint preferred commercial partner for commercial operations associated with the new Visitor Centre and D’Aguilar National Park
- Building contractor constructs the Visitor Centre and car parks

**Stage 1a: Construction of Activity Centre**

**Stage 1b: Operation of Activity Centre**

**Stage 2a: Design & Construct the Visitor Centre**

**Ongoing Review of D’Aguilar National Park Infrastructure**

Improving and increasing the National Park infrastructure and buildings over time including trails and camping facilities to allow greater access and meet niche market needs (i.e. mountain bikers, horse riders, guided tours.)
## Appendix A: Key Themes and Key Response Areas

<table>
<thead>
<tr>
<th>Topic</th>
<th>Key Themes</th>
<th>Key Response Areas</th>
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<tbody>
<tr>
<td></td>
<td>• Many supported nature based experiences and expressed general support for the proposal. There was a desire to keep an environmental focus – education and protecting the surrounding environment.</td>
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<td></td>
<td>• There was support for stage two of the Master Plan with many believing this should be brought forward to be developed as soon as possible.</td>
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<td></td>
<td>• The natural environment including the surrounding fauna and flora, downstream activities and existing habitats need to be considered and not impacted.</td>
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<td>• Concern for impacts of additional traffic and transport impacts to the area including parking and the conditions on Waterworks Road.</td>
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<td></td>
<td>• A need for the local community to understand the commercial arrangements with any operators on the site with specific concern for the ability to undertake paddling activities in private craft.</td>
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<td></td>
<td>• Timing of the actual changes needs to be communicated when known.</td>
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<td></td>
<td>• Demand for activities for the over 60’s due to the demographic of the local area.</td>
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<td></td>
<td>• Consideration for the historical and cultural heritage in the area.</td>
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<td></td>
<td>• The name should not be changed and certainly should not include “hub” – consider the possibility of including “nature” in the name.</td>
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<td></td>
<td>• Comments expressed thanks for undertaking consultation for the plan.</td>
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<td>General</td>
<td>• Majority expressed support for the zipline and the possibility of it being able to attract people back to the park due to its close vicinity to Brisbane.</td>
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<td></td>
<td>• Others expressed concern around the inclusion of a zipline included</td>
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<td></td>
<td>• Impacts on birds, potential noise of the zipline or children</td>
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<td></td>
<td>• The necessity for such an activity at all</td>
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<td></td>
<td>• The potential age group using this activity</td>
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<td></td>
<td>• Concern this may not be true to nature and perhaps a tree tops walk would be better</td>
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<td></td>
<td>• The pre-existence of such a facility at Bellbird Grove</td>
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<td></td>
<td>• There was demand for activities and access for those with disabilities.</td>
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<tr>
<td>Ecotourism</td>
<td>• Majorities expressed support for the zipline and the possibility of it being able to attract people back to the park due to its close vicinity to Brisbane.</td>
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<td></td>
<td>• Others expressed concern around the inclusion of a zipline included</td>
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<td>• The pre-existence of such a facility at Bellbird Grove</td>
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<td>Topic</td>
<td>Key Themes</td>
<td>Key Response Areas</td>
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<td><strong>Outdoor Recreation</strong></td>
<td>- Strong emphasis on providing interpretive nature based activities – consider huts, bird hides and look outs in the surrounding park.</td>
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<td>- Comments stated that any ecotourism activities should not be at the expense of the Wildlife Centre.</td>
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<td></td>
<td>- Participants would like designers to consider the site as a trailhead providing shelter or space for groups to gather prior or post their walk. The trails and walks are a really important part of the site.</td>
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<td></td>
<td>- Comments reflected the need for QPWS and Seqwater to work together to ensure:</td>
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<td></td>
<td>- Water based activities for paddle craft and swimming were allowed,</td>
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<td></td>
<td>- That no motorised boats be allowed on the reservoir,</td>
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<td>- Connectivity to the site including good signage, full circumnavigation of the reservoir and maintenance – consider volunteer organisation for assistance,</td>
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<td>- Access to the dam wall be made possible for walkers.</td>
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<td>- Strong agreement that no ‘motor based’ activities such as motorised watercraft or motor bikes should be included in the plan.</td>
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<td>- Drop off zones close to the canoes are considered to be essential.</td>
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<td>- Concern for lack of pathways from the bus station to Walkabout Creek along Mount Nebo Road.</td>
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<td></td>
<td>- Divided support for mountain bike riding in the park (comments not necessarily in regards to the site) and support for keeping mountain bike riding separate from walking. Many comments stated the location of nearby mountain bike facilities making provision of another possibly unnecessary.</td>
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<td>- Some believe that horses should be kept out of the park.</td>
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<td>- Support for keeping all facilities free, affordable and/or with a mix of free and paid activities.</td>
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<tr>
<td><strong>Events and Functions</strong></td>
<td>- Strong support for stage two and the opportunity to reinvigorate the restaurant or café and the opportunity for art displays. There were many comments reflecting the desire to have the café and/or restaurant with views of the water to attract people to other attractions on the site.</td>
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<td></td>
<td>- Support for continuing functions and events as long as there is no impact on the wildlife and the environment with some expressing concern for noise impacts of some events.</td>
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<td></td>
<td>- Support for a community events lawn for a range of activities including low-key music or theatre options, physical and low impact activities, healthy living demonstrations and outdoor adventure events such as park run or triathlons.</td>
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<td></td>
<td>- Many felt there was an opportunity to focus on educational events at the center.</td>
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<td>Topic</td>
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<td>Key Response Areas</td>
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<tr>
<td>Environmental Education and Community Use</td>
<td>• Education and understanding of conservation was seen as the key focus for any redevelopment. Many of these comments included wildlife as an integral part of this education.</td>
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<td></td>
<td>• Strong support for an educational focus for schools, attracting children to the adventure area with the opportunity to expand on the conservation message and to further attract their families through their experience.</td>
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<td>• Strong support from schools for the opportunity to use the existing plan as part of the curriculum.</td>
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<td>• Seen as a great opportunity to educate people on the historical significance of the area.</td>
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<td></td>
<td>• Requests for Ranger or volunteer presence to assist with educational themes such as clean waterways, understanding the park’s environment and how to look after our environment.</td>
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<td></td>
<td>• Support for a souvenir shop and the reinstatement of a restaurant or café.</td>
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<td></td>
<td>• Comments did support involvement of local community groups and encouraged the continued consultation and public involvement.</td>
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<td>• Mixed support on possible use of cottages by Historical Societies due to the lack of knowledge of the layout and the size of their existing member base and collections. Consideration should be given to displays.</td>
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<tr>
<td>Wildlife Experiences</td>
<td>• There was strong support to keep the Wildlife Centre as it is seen as the best part of the experience, very educational and invaluable. Comments ranged from supporting it being upgraded, encouragement to expand it whilst others wanted it kept as is.</td>
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<td>• The avairy, platypus and the lungfish in the Wildlife Centre are seen as iconic attractions.</td>
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<td>• The natural wildlife in the surrounding natural bush and water are key and any impacts should be carefully researched and studied.</td>
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<td>• Others supported attracting people to the centre to see wildlife in the natural environment rather than captive wildlife.</td>
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