

Conditions of entry

WALKABOUT CREEK DISCOVERY CENTRE

Persons entering this venue consent to and agree to comply with all of the following Conditions of Entry.

1. Visitor safety / behaviour / security:

Management reserves the right to:

- deny admission, or evict, any person and/or service to visitors demonstrating flu like symptoms and/or not abiding by the conditions of the venue COVID Safe Plan and/or Government COVID-19 requirements, including 1.5 social distancing.
- Refuse entry to any person, or eject any person, from this venue, deemed by management to be under the effect of alcohol or drugs, or acting in a way deemed harmful to wildlife, in a disorderly, dangerous or disruptive manner, or offering or attempting to purchase or sell goods or services to venue visitors.
- Search any bag, esky, pram, item of clothing or persons for prohibited items.
- Confiscate prohibited items, for collection on departure from this venue.
- Eject any person from this venue for any reason, including for not complying with these Conditions of Entry.

2. Prohibited items:

The following must not be brought into this venue:

- Alcohol, glassware, weapons or implements (knives, screwdrivers etc.), fireworks, firearms, flares, laser pointers, balloons or any other object that management considers may cause harm to any person or wildlife.
- Animals, including assistance animals, not permitted at the venue. Assistance animals can remain in the visitor centre.
- Bicycles, roller blades, roller skates, skateboards or similar, and must not be used within this venue.
- Drones, model airplanes or other electronic or motorised flying devices and must not be used in this venue without prior management authorisation.
- Prohibited or illegal substances.
- Food provided by external caterers.

3. Wildlife:

For your enjoyment and safety please observe the following related to the Wildlife Centre wildlife collection:

- Stay on the public paths at all times, taking a slow walking pace.
- Do not enter, reach into or throw any item into an exhibit or enclosure.
- Do not feed the wildlife.
- Do not enter any closed / off-limits area or authorised entry area.
- Observe and follow all notices and signs.
- Follow the instructions of venue staff and volunteers.
- Do not touch the plants and wildlife.
- Keep noise to a minimum.
- Use responsibly the sunscreen, insect repellent, hand sanitiser and water bubblers provided around the venue for your convenience.

4. Minimum dress standard:

A shirt and footwear must be worn at all times within this venue.

5. Alcohol consumption and service:

- The sale, supply and consumption of alcohol must have management's prior approval and meet necessary licencing requirements.
- The consumption of alcohol is restricted to the defined areas only.

6. Smoking:

Smoking is not permitted.

7. Cleaning / damage / incidents:

All facilities are to be left clean and tidy and rubbish put into the designated bins provided. Please immediately report any damage or incidents to venue staff.

8. Closed Circuit Television (CCTV) surveillance systems:

This venue is fitted with CCTV surveillance systems and persons may be filmed in any area of the venue, including upon entry and exit. The following conditions apply:

- CCTV surveillance will only be used for the purpose of patron, staff and venue safety and security, to monitor behaviour where deemed necessary and, where appropriate, to monitor activities conducted or performed within the venue.
- Footage collected will not be accessed, used or disclosed to any external organisation except where authorised or required by law or with your consent.
- CCTV surveillance footage will be kept in accordance with the Public Records Act 2002 which is generally for 30-90 days or when the last business use is completed.

9. Cameras and recording equipment:

- To ensure patron privacy is maintained, cameras, including mobile phones with camera interfacing, must not be used in any toilet or changing facility.
- Commercial photography or filming is not permitted without prior written approval from venue management.

10. Vehicle entry

- Only emergency and authorised vehicles are permitted within this venue at any time.
- Any unauthorised vehicle parked in gateways or in designated no parking/no standing/accessible parking spaces will be towed at the owner's expense.

11. Children

Persons under the age of 15 years must be accompanied by 'a responsible person' over 18 years of age. This responsible person must maintain effective control and care of the minor at all times whilst in the venue.

12. Patrons use venue at own Risk

Persons entering and using this venue and its facilities do so at their own risk, and are responsible for ensuring the security of any personal items brought into the venue, at all times.

To the extent permitted by law, the State of Queensland is not responsible (including for negligence) for:

- any personal injury or other loss sustained by persons; or
- any damage to, loss or theft of any personal items.

